

**Take Care of Business When You Want & Simplify Bill
Paying with Automated Services from
Marshfield Utilities**

Marshfield Utilities On-line

You're in control with complete account access. . .

And

PowerPay[®]

The automatic bill payment program



2000 South Central Ave. • Marshfield, WI 54449

Phone (715) 387-1195 • Fax (715) 389-2016 • <http://www.marshfieldutilities.org>

I authorize Marshfield Utilities (MU) to instruct my financial institution to deduct my payments from my account at the institution named on the enclosed voided check. This authorization will remain in effect until I terminate it, allowing reasonable time for MU and my financial institution to act or I request a final billing for a closed account. I have the right to stop payment on an entry by timely notification to my financial institution. MU also has the right to cancel this agreement for insufficient payments to my account.

BE SURE TO INCLUDE A VOIDED CHECK. THIS WILL TELL US FROM WHICH BANK ACCOUNT YOU WANT YOUR PAYMENTS DEDUCTED. If you wish to have your payment deducted from your savings account, on a separate sheet of paper, provide name of financial institution, ABA number, and savings account number.

PowerPay[®] is a registered trademark of Marshfield Utilities.

MARSHFIELD UTILITIES

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Take Care of Business 24/7 with Marshfield Utilities On-line

Marshfield Utilities On-line gives you access to your account information any time of the day or night including weekends. You're in control with complete access to account information.

- Look up account balance
- View selected statements
- View historical consumption data
- Report problems with street lights
- Access your payment history and statistics
- Access customer service programs
- Pay your residential bill on-line with a credit card
(a convenience fee applies)

To get started, go to **www.marshfieldutilities.org** and click on "Access Your Account On-line." Once you register, you are all set to take care of business 24/7 with Marshfield Utilities On-line.

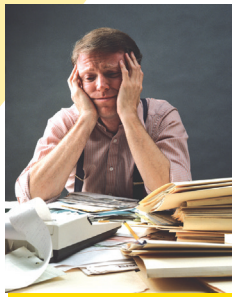
Simplify your life with PowerPay® – The Automatic Bill Payment Plan

What is PowerPay®?

With **PowerPay®**, your utility payment will be automatically deducted from your checking or savings account each month and automatically applied to your utility account. There is no charge for this service.

Why join PowerPay®?

- Easier to make payments
- Saves money on postage, late charges, and cost of checks
- Convenient – no last minute trips to drop off payment.



How does PowerPay® work?

You will receive your monthly bill as you do now. Just review the bill. If it is okay, record the dollar

amount in your check register and your payment will be deducted on the due date. If you have a question, call Customer Service at (715) 387-1195.

How do I sign up?

Complete the attached agreement form, and return it, along with a voided check. Please allow 4-6 weeks for the initial processing.

What if I move?

If you move to another address that we service, your **PowerPay®** plan will move with you.

What if I want to cancel?

Simply call Customer Service at (715) 387-1195 during business hours.

Detach and Return ↓

Marshfield Utilities - PowerPay® Agreement

Name _____

Service Address _____

Mailing Address _____
(if different from above)

Account Number _____ Telephone Number _____

I have read both sides of this document and wish to make the authorization detailed on the reverse side.

Signature _____ Date _____

Return to: **MU • PO Box 670 • Marshfield, WI 54449**