

# **MISSION STATEMENT**

**FOR**

## **MARSHFIELD UTILITIES**

A MUNICIPALLY-OWNED, CUSTOMER-ORIENTED UTILITY

The mission of the Marshfield Utilities is to:

- Provide all customers with high-quality service
- Manage rates to enhance the service area's economy
- Maintain a rate of operating profit that provides adequate funds to meet current and future operational needs.

## INTRODUCTION

This electric service manual is published to provide a convenient resource to our customers and their architects, engineers, contractors, and employees concerned with electrical installations in the Marshfield Utilities (MU) electric service area. MU's objective is to cooperate with and assist customers to obtain safe and energy efficient electric service.

## PURPOSE

The information in this manual is intended to reflect the municipal electric codes of Marshfield, the Wisconsin Administrative Code, and any other regulations which may apply. MU reserves the right to revise and reissue this manual from time-to-time to reflect changes in the art, legal requirements, or when other circumstances make it advisable.

These rules are intended for standard equipment installations. To avoid misunderstanding and unnecessary expenses, the customers or their representatives should consult with MU at the address and telephone numbers listed in Section 1 of this manual during the planning stage about electric service availability and MU's Rates and Rules. Early and timely notification will prevent unnecessary delay and expense.

MU may refuse or discontinue electric service if a customer does not comply with these rules. It is necessary for the customer to obtain an electrical inspection from the Marshfield City Electrical Inspector or other inspection agency and/or approval from MU, prior to receiving initial electrical service. Electrical service may be discontinued, without prior notice, if a dangerous condition exists on the customer's premises.



If you are doing any digging, including installation of ground rods, in Wisconsin, **State Statute 182.0175** requires you to notify Diggers Hotline of your intent to work, and to allow a minimum of 3 working days prior notice before digging. **If you dig without calling Diggers Hotline and damage underground facilities, not only will you be responsible for the damage, but you could also be subject to a fine up to \$2,000.** Our employees have been instructed to report any digging without locates to local law enforcement.

***Diggers Hotline is open 24 hours a day, 7 days a week, 365 days a year!***

If you should need to notify Diggers Hotline of your intent to dig, call:

**Toll Free (800) 242-8511 (Dial 811)  
Hearing Impaired (TDD) (800) 542-2289**

All calls to Diggers Hotline are recorded and kept on file for six years, as mandated by Wisconsin State Statute.