

# Rate Information



## Mission Statement

### **The mission of the Marshfield Wastewater Utility is to:**

- Treat wastewater from residences, businesses and industries at its facilities to remove contaminants which could be harmful to humans, animals or the environment.
- Operate its facilities in compliance within regulatory agency parameters and rules.
- Protect the investment of the facility users by properly maintaining the treatment plant, lift stations and collection system.

## Sewer Service Charges

(Effective 1/1/19)

### Category A - Residential

Fixed Monthly Charge .....	\$18.90
Volume Charge .....	\$4.26/100 cu. ft. \$5.70/1000 gal.

### Category B - Industrial

Fixed Monthly Charge .....	\$18.90
Volume Charge .....	\$4.26/100 cu. ft.
<i>Surcharges:</i>	
BOD greater than 200/mg/l .....	\$0.66/lb.
Suspended Solids greater than 250 mg/l .....	\$0.54/lb.
TKN greater than 40 mg/l .....	\$0.87/lb.
P greater than 7 mg/l .....	\$7.93/lb.

### Wastewater Hauler Charges

Holding Tank Waste:	
Volume Charge .....	\$13.05/100 cu. ft. or \$17.45/1000 gal.
Portable Toilet Waste:	
Volume Charge .....	\$39.87/100 cu. ft. or \$53.30/1000 gal.
Septic Tank Waste:	
Volume Charge .....	\$55.58/100 cu. ft. \$74.30/1000 gal.

## Bill Payment Information

### Payments and Penalties:

Sewer service charges shall be due on the date so indicated on the monthly statement. A late payment charge of 1 percent per month will be added to bills not paid within 20 days of issuance. This late payment charge will be applied to the total unpaid balance for utility service, including unpaid late payment charges. The late payment charge is applicable to all customers. Failure to receive a bill shall not exempt or excuse the consumer from the obligation to pay for the service rendered.

### Marshfield Utilities offers many convenient payment options like . . .



**Good** Our Call Center at 877-885-7968 for E-Check or Card payments.\*

**Better** Easy ONLINE E-Check or Card payment.\*

**Best** **POWERPAY!** Our automatic bill payment program.

Go to [MarshfieldUtilities.org](http://MarshfieldUtilities.org) to find out more information.

\*A fee applies for E-Check and Card payments.

### Sewer Billing Inquiries:

Please call (715) 486-2007 for sewer billing inquiries.

### Sewer Emergencies:

If you experience a sewer emergency, please call (715) 486-2007 between the hours of 7 a.m. - 3:30 p.m. Monday through Friday. At any other time, call the Marshfield Police Department non-emergency dispatch at (715) 387-4394 for assistance.